



Metro®

*One Gateway Plaza, Los Angeles, CA 90012,
3rd Floor, Metro Board Room*

Agenda - Final

Thursday, February 19, 2026

1:00 PM

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**Operations, Safety, and Customer Experience
Committee**

Holly J. Mitchell, Chair

Imelda Padilla, Vice Chair

Janice Hahn

Tim Sandoval

Katy Yaroslavsky

Gloria Roberts, non-voting member

Stephanie Wiggins, Chief Executive Officer

METROPOLITAN TRANSPORTATION AUTHORITY BOARD AGENDA RULES

(ALSO APPLIES TO BOARD COMMITTEES)

PUBLIC INPUT

A member of the public may address the Board on agenda items, before or during the Board or Committee's consideration of the item for one (1) minute per item, or at the discretion of the Chair. A request to address the Board must be submitted electronically using the tablets available in the Board Room lobby. Individuals requesting to speak will be allowed to speak for a total of three (3) minutes per meeting on agenda items in one minute increments per item. For individuals requiring translation service, time allowed will be doubled. The Board shall reserve the right to limit redundant or repetitive comment.

The public may also address the Board on non-agenda items within the subject matter jurisdiction of the Board during the general public comment period, which will be held at the beginning and/or end of each meeting. Each person will be allowed to speak for one (1) minute during this General Public Comment period or at the discretion of the Chair. Speakers will be called according to the order in which their requests are submitted. Elected officials, not their staff or deputies, may be called out of order and prior to the Board's consideration of the relevant item.

Notwithstanding the foregoing, and in accordance with the Brown Act, this agenda does not provide an opportunity for members of the public to address the Board on any Consent Calendar agenda item that has already been considered by a Committee, composed exclusively of members of the Board, at a public meeting wherein all interested members of the public were afforded the opportunity to address the Committee on the item, before or during the Committee's consideration of the item, and which has not been substantially changed since the Committee heard the item.

In accordance with State Law (Brown Act), all matters to be acted on by the MTA Board must be posted at least 72 hours prior to the Board meeting. In case of emergency, or when a subject matter arises subsequent to the posting of the agenda, upon making certain findings, the Board may act on an item that is not on the posted agenda.

TECHNOLOGY DISRUPTIONS - Although staff will do their due diligence to restore service, if joining the meeting virtually, please be aware that the Committee or Board may continue its meeting notwithstanding a technical disruption that prevents members of the public from attending or observing the meeting via the two-way telephonic service or two-way audio visual platform.

CONDUCT IN THE BOARD ROOM - The following rules pertain to conduct at Metropolitan Transportation Authority meetings:

REMOVAL FROM THE BOARD ROOM - The Chair shall order removed from the Board Room any person who commits the following acts with respect to any meeting of the MTA Board:

- a. Disorderly behavior toward the Board or any member of the staff thereof, tending to interrupt the due and orderly course of said meeting.
- b. A breach of the peace, boisterous conduct or violent disturbance, tending to interrupt the due and orderly course of said meeting.
- c. Disobedience of any lawful order of the Chair, which shall include an order to be seated or to refrain from addressing the Board; and
- d. Any other unlawful interference with the due and orderly course of said meeting.

INFORMATION RELATING TO AGENDAS AND ACTIONS OF THE BOARD

Agendas for the Regular MTA Board meetings are prepared by the Board Clerk and are available prior to the meeting in the MTA Records Management Department and on the Internet. Every meeting of the MTA Board of Directors is recorded and is available at <https://www.metro.net> or on CD's and as MP3's for a nominal charge.

DISCLOSURE OF CONTRIBUTIONS

The State Political Reform Act (Government Code Section 84308) requires that a party to a proceeding coming before an agency involving a license, permit, or other entitlement for use including all contracts (other than competitively bid contracts that are required by law, agency policy, or agency rule to be awarded pursuant to a competitive process, labor contracts, personal employment contracts, contracts valued under \$50,000, contracts where no party receives financial compensation, contracts between two or more agencies, the periodic review or renewal of development agreements unless there is a material modification or amendment proposed to the agreement, the periodic review or renewal of competitively bid contracts unless there are material modifications or amendments proposed to the agreement that are valued at more than 10 percent of the value of the contract or fifty thousand dollars (\$50,000), whichever is less, and modifications of or amendments to any of the foregoing contracts, other than competitively bid contracts), shall disclose on the record of the proceeding any contributions in an amount of more than \$500 made within the preceding 12 months by the party, or the party's agent, to any officer of the agency. When a closed corporation is party to, or participant in, such a proceeding, the majority shareholder must make the same disclosure. Failure to comply with this requirement may result in the assessment of civil or criminal penalties.

ADA REQUIREMENTS

Upon request, sign language interpretation, materials in alternative formats and other accommodations are available to the public for MTA-sponsored meetings and events. All requests for reasonable accommodations must be made at least three working days (72 working hours) in advance of the scheduled meeting date. Please telephone (213) 364-2837 or (213) 922-4600 between 8 a.m. and 5 p.m., Monday through Friday. Our TDD line is (800) 252-9040.

Requests can also be sent to boardclerk@metro.net.

LIMITED ENGLISH PROFICIENCY

A Spanish language interpreter is available at all Committee and Board Meetings. All other languages must be requested 72 hours in advance of the meeting by calling (213) 364-2837 or (213) 922-4600. Live Public Comment Instructions can also be translated if requested 72 hours in advance.



323.466.3876

x2 *Español (Spanish)*

x3 *中文 (Chinese)*

x4 *한국어 (Korean)*

x5 *Tiếng Việt (Vietnamese)*

x6 *日本語 (Japanese)*

x7 *русский (Russian)*

x8 *Հայերէն (Armenian)*

HELPFUL PHONE NUMBERS AND EMAIL

Copies of Agendas/Record of Board Action/Recordings of Meetings - (213) 922-4880 (Records Management Department) - <https://records.metro.net>

General Information/Rules of the Board - (213) 922-4600

Internet Access to Agendas - <https://www.metro.net>

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NOTE: ACTION MAY BE TAKEN ON ANY ITEM IDENTIFIED ON THE AGENDA

Live Public Comment Instructions:

Live public comment can be given by telephone or in-person.

The Meeting begins at 1:00 PM Pacific Time on February 19, 2026; you may join the call 5 minutes prior to the start of the meeting.

Dial-in: 888-978-8818 and enter
English Access Code: 5647249#
Spanish Access Code: 7292892#

Public comment will be taken as the Board takes up each item. To give public comment on an item, enter #2 (pound-two) when prompted. Please note that the live video feed lags about 30 seconds behind the actual meeting. There is no lag on the public comment dial-in line.

Instrucciones para comentarios publicos en vivo:

Los comentarios publicos en vivo se pueden dar por telefono o en persona.

La Reunion de la Junta comienza a las 1:00 PM, hora del Pacifico, el 19 de Febrero de 2026. Puedes unirme a la llamada 5 minutos antes del comienso de la junta.

Marque: 888-978-8818 y ingrese el codigo
Codigo de acceso en ingles: 5647249#
Codigo de acceso en espanol: 7292892#

Los comentarios del público se tomaran cuando se toma cada tema. Para dar un comentario público sobre una tema ingrese # 2 (Tecla de numero y dos) cuando se le solicite. Tenga en cuenta que la transmisión de video en vivo se retrasa unos 30 segundos con respecto a la reunión real. No hay retraso en la línea de acceso telefónico para comentarios públicos.

Written Public Comment Instruction:

Written public comments must be received by 5PM the day before the meeting.

Please include the Item # in your comment and your position of "FOR," "AGAINST," "GENERAL COMMENT," or "ITEM NEEDS MORE CONSIDERATION."

Email: BoardClerk@metro.net

Post Office Mail:

Board Administration

One Gateway Plaza

MS: 99-3-1

Los Angeles, CA 90012

CALL TO ORDER

ROLL CALL

APPROVE Consent Calendar Items: 17, 18, 19, and 20.

Consent Calendar items are approved by one motion unless held by a Director for discussion and/or separate action.

CONSENT CALENDAR

- 17. SUBJECT: PROGRAMMABLE LOGIC CONTROLLER (PLC) AND
EMERGENCY MANAGEMENT PANEL (EMP) SYSTEM
REPLACEMENT**

[2025-0954](#)

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to award a 36-month firm-fixed-price contract, Contract No. PS131366(2)000, to Enterprise Automation for the replacement of the Programmable Logic Controller (PLC) and Emergency Management Panel (EMP) system, for a Not-To-Exceed (NTE) amount of \$14,142,415.34, inclusive of sales tax, and subject to the resolution of any properly submitted protest(s), if any.

Attachments: [Attachment A - Procurement Summary](#)
 [Attachment B - DEOD Summary](#)
 [Presentation](#)

- 18. SUBJECT: E-PAPER BUS STOP ELECTRONIC DISPLAY -
SOUTHEAST LOS ANGELES**

[2025-1056](#)

RECOMMENDATION

AUTHORIZE the Chief Executive Officer (CEO) to award a two-year, firm fixed unit rate contract, Contract No. OP133093000 to BikeHub (dba Tranzito), to furnish, install, and maintain 100 E-Paper Bus Stop Electronic Displays in Southeast Los Angeles in the Not-To-Exceed (NTE) amount of \$611,230, subject to the resolution of any properly submitted protest(s), if any.

Attachments: [Attachment A - Procurement Summary](#)
 [Attachment B - DEOD Summary](#)

19. SUBJECT: METRO FREEWAY SERVICE PATROL

[2025-1076](#)

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to execute Contract Modifications for five Freeway Service Patrol (FSP) contracts in an aggregate amount of \$2,357,000.00, thereby increasing the contract amounts from \$23,876,791.98 to \$26,233,791.98, and extending the current period of performance with individual amounts as follows:

- A. Beat 9: Sonic Towing, Inc. Contract No. FS66316003-9, for \$698,000 for up to 11 months, increasing the total contract amount from \$4,514,753.00 to \$5,212,753.00;
- B. Beat 10: Jon's Towing, Inc. Contract No. FS66316002-10, for \$198,000.00 for up to 11 months, increasing the total contract amount from \$4,416,768.50 to \$4,614,768.50;
- C. Beat 12: Sonic Towing, Inc. Contract No. FS66316004-12, for \$347,000.00 for up to 11 months, increasing the total contract amount from \$4,189,346.88 to \$4,536,346.88;
- D. Beat 21: South Coast Towing, Inc. Contract No. FS66316005-21 for \$708,000.00 for up to 11 months, increasing the total contract amount from \$3,806,798.60 to \$4,514,798.60; and
- E. Beat 20/37: Safeway Towing, dba Bob's Towing Contract No. FS73888-2005, for \$406,000.00 for up to 4 months, increasing the total contract amount from \$6,949,125.00 to \$7,355,125.00.

Attachments:

[Attachment A - Procurement Summary](#)

[Attachment B - Contract Modification Authority Summary](#)

[Attachment C - Contract Modification-Change Order Log](#)

[Attachment D - DEOD Summary](#)

[Attachment E - FSP Beat Map](#)

[Presentation](#)

20. SUBJECT: RAIL STATION ELEVATORS HOME LANDING

[2025-1074](#)

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to award a 24-month, firm-fixed-price single-source contract, Contract No. OP135390000 in the amount of \$9,860,758.41 to Mitsubishi Electric US, Inc. to upgrade the existing Rail Station elevator control system, and implement Home Landing Security upgrades with an operational safety feature allowing elevator doors to remain open on the main egress level when not in use by passengers, subject to the

resolution of any properly submitted protest(s), if any.

Attachments: [Attachment A - Procurement Summary](#)
 [Attachment B - DEOD Summary](#)
 [Presentation](#)

NON-CONSENT

21. **SUBJECT:** **OPERATIONS EMPLOYEES OF THE MONTH** [2025-1077](#)

RECOMMENDATION

RECOGNIZE Operations Employees of the Month.

Attachments: [Presentation](#)

22. **SUBJECT:** **CHIEF OPERATIONS OFFICER'S MONTHLY REPORT** [2025-1078](#)

RECOMMENDATION

RECEIVE oral report on Metro Operations.

23. **SUBJECT:** **ZERO EMISSION BUS (ZEB) PROGRAM UPDATE** [2025-0432](#)

RECOMMENDATION

CONSIDER:

- A. RECEIVING AND FILING quarterly status report on the ZEB Program;
- B. AUTHORIZING the Chief Executive Officer (CEO) to execute the necessary agreements to accept the transfer of 19 New Flyer battery electric buses (BEBs) from Lane Transit District; and
- C. ESTABLISHING a Life-Of-Project (LOP) Budget for the relocation and make-ready of 19 used New Flyer BEBs, capital project number 201080, in the amount of \$2,180,000.

Attachments: [Attachment A - Motion 50](#)
 [Attachment B - Lane Transit District Electric Bus Vehicle Sum. as of Dec 15, '25](#)
 [Presentation](#)

24. **SUBJECT:** **ABOVE GROUND FACILITIES IMPROVEMENTS & REPAIRS** [2025-1084](#)

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to:

- A. AWARD an Indefinite Delivery/Indefinite Quantity (IDIQ) Contract No.

OP133873(2)000 to Craft Construction & Development, Inc., for Above Ground Facilities Improvement & Repairs, in the Not-To-Exceed (NTE) amount of \$116,613,949.83 for the five-year base period and \$16,880,142.79 for the first one-year option, \$16,690,870.59 for the second one-year option, and \$16,874,837.00 for the third one-year option, for a combined NTE amount of \$167,059,800.21, subject to the resolution of any properly submitted protest(s), if any; and

- B. EXECUTE individual contract modifications within the Board-approved contract modification authority.

Attachments: [Attachment A - Procurement Summary](#)
 [Attachment B - DEOD Summary](#)
 [Presentation](#)

25. SUBJECT: 2026 FIFA WORLD CUP STADIUM SHUTTLES

[2026-0083](#)

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to:

- A. AWARD a five-month, firm fixed unit rate contract, Contract No. OP2026710000 to T1 Transportation, Inc., to provide bus transportation services from El Camino College, located in Torrance, CA, to and from Los Angeles (SoFi) Stadium, located in Inglewood, California, for a total of eight FIFA World Cup games in the Not-To-Exceed (NTE) amount of \$671,424.00, subject to the resolution of any properly submitted protest(s), if any;
- B. AWARD a five-month, firm fixed unit rate contract, Contract No. OP2026710001 to T1 Transportation, Inc., to provide bus transportation services from Los Angeles International Airport area hotels and parking zones to and from Los Angeles (SoFi) Stadium, located in Inglewood, California, for a total of eight FIFA World Cup games in the Not-To-Exceed (NTE) amount of \$531,544.00, subject to the resolution of any properly submitted protest(s), if any; and
- C. AWARD a five-month, firm fixed unit rate contract, Contract No. OP2026710002 to T1 Transportation, Inc., to provide bus transportation services from Pierce College G Line Station, located in Woodland Hills, CA, to and from Los Angeles (SoFi) Stadium, located in Inglewood, California, for a total of eight FIFA World Cup games in the Not-To-Exceed (NTE) amount of \$139,880.00, subject to the resolution of any properly submitted protest(s), if any.

Attachments: [Attachment A - Procurement Summary](#)
 [Attachment B - DEOD Summary](#)
 [Presentation](#)

26. SUBJECT: METRO MICRO SOFTWARE SERVICES

[2025-1010](#)

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to Execute Modification No. 2 to Contract No. PS124278(2)000, Metro Micro Software Services with Spare Labs, Inc. in support of Metro Micro enhancements and the 2026 FIFA World Cup software platform for shuttle services in the firm-fixed price of \$386,150.00, increasing the total contract value from \$61,250.01 to \$447,400.01.

Attachments: [Attachment A - Procurement Summary](#)
 [Attachment B - Contract Modification Change Order Log](#)
 [Attachment C - DEOD Summary](#)
 [Presentation](#)

**27. SUBJECT: DEPARTMENT OF PUBLIC SAFETY HIRING CONTRACTS
FOR SWORN AND CIVILIAN PERSONNEL**

[2026-0002](#)

RECOMMENDATION

AUTHORIZE the Chief Executive Officer (CEO) to:

A. AWARD six task order based on-call bench Contracts for pre-employment background investigations services for a total Not-To-Exceed (NTE) amount of \$2,318,122 for the initial three-year base term, plus \$838,304 for the first, one-year option, and \$871,837 for the second, one-year option for a total NTE cumulative amount of \$4,028,263, effective March 1, 2026, subject to the resolution of any properly submitted protest(s) if any:

1. Arroyo Background Investigations (PS135956000)
2. Kentech Consulting, Inc. (PS135956001)
3. Maerly, LLC (PS135956002)
4. National Testing Network, Inc. (PS135956003)
5. North American Security and Investigations, Inc. (PS135956004)
6. Palicon Group (PS135956005)

B. AWARD five task order based on-call bench Contracts for psychological evaluation services for a total NTE amount of \$1,184,000 for the initial three-year base term, plus \$438,000 for the first, one-year option and \$438,000 for the second, one-year option for a total NTE cumulative amount of \$2,060,000, effective March 1, 2026, subject to the resolution of

any properly submitted protest(s) if any:

1. Integrated Psychological Assessment Services, Inc. (PS135777000)
2. Nancy K. Bohl, Inc. dba The Counseling Team International (PS135777001)
3. Psychological Consulting Associates, Inc. (PS135777002)
4. Robert D. Preijers Psy. D Clinical and Forensic Psychology, Professional Corporation (PS135777003)
5. Susan Saxe-Clifford, Ph.D, a Professional Corporation (PS135777004)

C. AWARD a firm fixed unit rate Contract No. DR138577000 to Galls, LLC to provide uniforms, equipment, and accessories for sworn officers and civilian personnel in the NTE amount of \$3,519,787 for the initial two-year base term plus \$2,148,033 for the first, one-year option, \$2,470,818 for the second, one-year option and \$2,763,634 for the third, one-year option for a total NTE amount of \$10,902,272, effective March 1, 2026, utilizing Sourcewell cooperative purchasing Contract Nos. 011124-GAL and 091924-GAL.

Attachments: [Attachment A-1 - Procurement Summary](#)
 [Attachment A-2 - Procurement Summary](#)
 [Attachment A-3 - Procurement Summary](#)
 [Attachment B-1 - DEOD Summary](#)
 [Attachment B-2 - DEOD Summary](#)
 [Attachment B-3 - DEOD Summary](#)

28. SUBJECT: MONTHLY UPDATE ON PUBLIC SAFETY

[2025-1098](#)

RECOMMENDATION

RECEIVE AND FILE the Public Safety Report.

Attachments: [Attachment A - Narcan Data December 2025](#)
 [Attachment B - Arrests by Race & Ethnicity December 2025](#)
 [Attachment C - Law Enforcement Homeless Outreach December 2025](#)
 [Attachment D - Metro Transit Security & Contract Security Activities Dec '25](#)
 [Attachment E - Law Enforcement Crime Summary December 2025](#)
 [Attachment F - Frontline Safety Additional Data December 2025](#)
 [Attachment G - Station Experience Updates](#)
 [Attachment H - Metro Ambassador Activities December 2025](#)

29. SUBJECT: STATION ACTIVATION QUARTERLY UPDATE

[2026-0009](#)

RECOMMENDATION

RECEIVE oral report that provides an update on Metro's efforts to launch a comprehensive Station Activation Program.

Attachments: [Attachment A - Board Motion 29](#)

SUBJECT: GENERAL PUBLIC COMMENT

[2026-0091](#)

RECEIVE General Public Comment

Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Committee or Board; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Committee subsequent to the posting of the agenda.

**COMMENTS FROM THE PUBLIC ON ITEMS OF PUBLIC INTEREST WITHIN COMMITTEE'S
SUBJECT MATTER JURISDICTION**

Adjournment